CAREERSOURCE CITRUS LEVY MARION
Performance and Monitoring Committee

MINUTES

DATE: August 4, 2026
PLACE: 2703 NE 14th Street, Ocala, FL 34470
TIME: 9:00 a.m.

MEMBERS PRESENT
Carole Savage-Hagans
Fred Morgan
Jeff Chang, Chair
Larry White

MEMBERS ABSENT
Theresa Flick

OTHER ATTENDEES
Dale French, CSCLM
Cory Weaver, CSCLM
Steven Litzinger, CSCLM
Melissa Saco, CSCLM
Christopher Wilkinson, CSCLM
Sandra Crawford, CSCLM
Cira Schnettler, CSCLM
Andy (Unknown)

CALL TO ORDER
The meeting was called to order by Jeff Chang, Chair, at 9:00 a.m.

ROLL CALL
Cira Schnettler called roll and a quorum was declared present.

APPROVAL OF MINUTES
Fred Morgan made a motion to approve the minutes from the May 5, 2026, meeting. Larry White seconded the motion. Motion carried.

DISCUSSION ITEMS
State Updates
Dale French updated the committee on the following items:

- Adrienne Johnston will be visiting the area on August 18. We will be meeting with her and Dr. Fryns from CF to provide an overview of partnership activities.
- We are awaiting quarter three letter grades from the State.
- Three insurance agencies responded to the RFI for self-insurance and will make presentations at separate upcoming informational sessions for the board in August.

Workforce Issues that are Important to Our Community
None were discussed.

PROPOSED INDICATORS OF PERFORMANCE
Dale French explained that the Consortium approved sending the State our proposed goal negotiations. The State recently responded with their proposal. We will now counter with our justifications and hopefully come to an agreement. The final goals will be presented at the next committee meeting.

PUBLIC COMMENT
None

ACTION ITEMS
Ticket to Work Monitoring
Dale French was happy to announce this was a good monitoring and no issues were found. Fred Morgan made a motion to accept the Ticket to Work Monitoring report. Carole Savage-Hagans seconded the motion. Motion carried.

PROJECT UPDATES
PIP Update
Dale French explained that there is not an update from the State. Staff goals have been updated and the we are seeing steady increases in performance

Talent Center
Hope Florida
Chris Wilkinson reviewed the reports provided in the packet.

Event Report
Melissa Saco highlighted items from the Event Report. We are using new strategies to attain placement information from candidates and employers to increase performance.

Contract Reports
Grant Update
YouthBuild
Sandra Crawford reviewed the reports and highlighted the following items:
- Contract Reports: Citrus County did not meet their 4th quarter goals. Levy and Marion did meet the goals. New goals have been set for the three counties. The Eckerd contract has not been renewed for the 2026-2027 program year. The Eckerd Youth team has transitioned to internal staff, and we anticipate continued success in our youth program.
- Broadband Grant: The Broadband grant program continues to have multiple participant success stories. The program manager has been doing a wonderful job with enrolling new participants and keeping current participants engaged.

Career Center Reports

Program Participant Data Summary

Cory Weaver reviewed the reports and welcomed questions from the committee members. She highlighted the following items:

- Center Reports: Increases and decreases in center traffic were noted as well as gains and losses in placements and wage growth.

Net Promoter

Steven Litzinger reviewed the Net Promoter Survey Results utilizing AI to summarize the past program year. Overall, we are providing excellent customer service.

Steven Litzinger explained that the survey comments are available upon request. The comments really present a more detailed picture of the high level of customer service the staff provide.

ADJOURNMENT

There being no further business, the meeting was adjourned at 9:48 a.m.

APPROVED:

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